

NSP GUIDE

Activation and Management of Products with NSP

This guide is only applicable to:

- **CODESOFT 10**
- **LABELVIEW 10**
- **SENTINEL 10**

Activation and Management of TEKLYNX products with NSP

This document presents the new software protection (NSP) wizards used to activate and manage TEKLYNX software-key protected products.

Section A presents the **Activation Wizard**, with details of the different activation modes available.

Section B presents the **License Manager**, which is used to upgrade, transfer or deactivate a license.

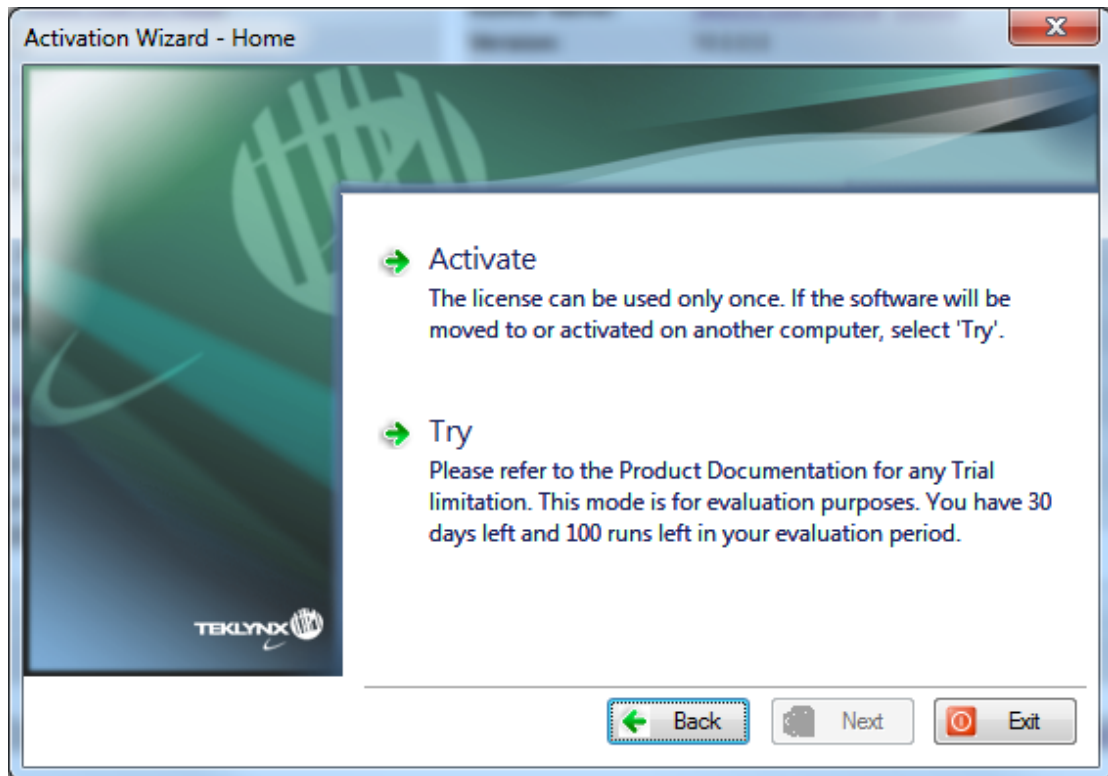
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A. Activation Wizard

Once you have launched the labeling software, the **Activation Wizard** will be displayed and will guide you through the software key activation process.

Activation Wizard - Home displays 2 options: **Activate** and **Try**.



Choose **Try** if you want to run the application in Trial mode. Generally, Trial mode is available for 30 days or 100 runs.

Select **Activate** if you want to activate the product with NSP.

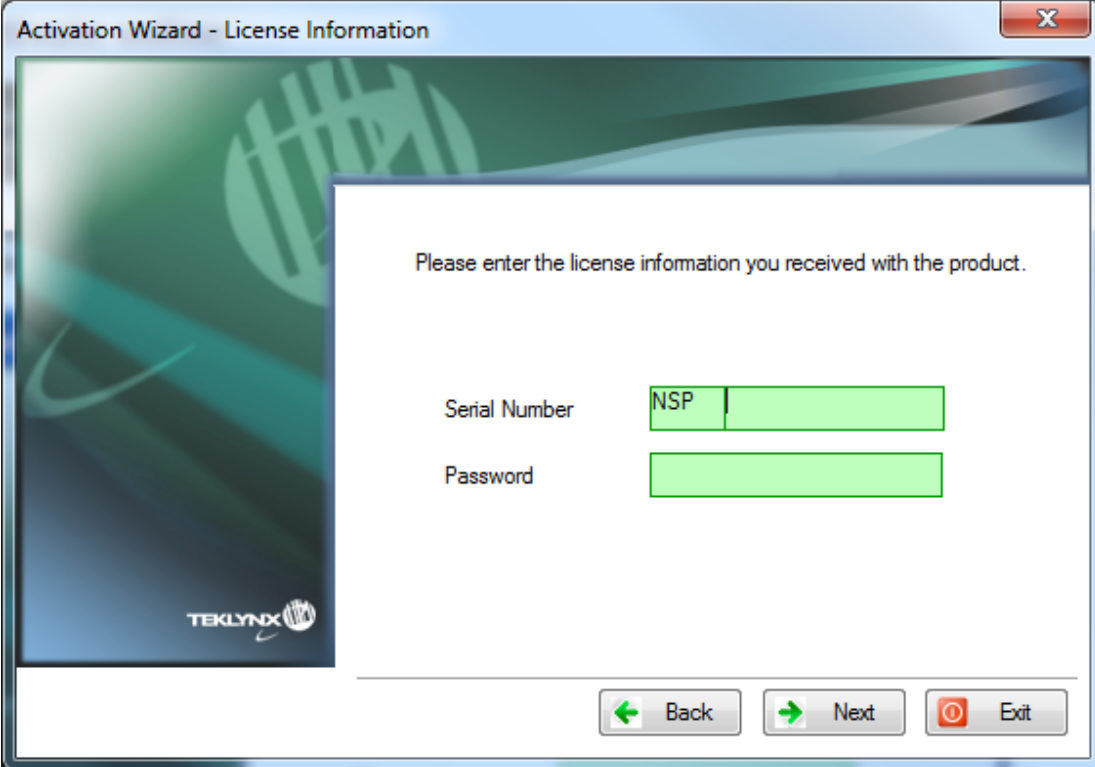
There are five possible activation methods:

- **Online activation**
If you have an Internet connection on the computer where the software is installed, online activation is automatically selected.
- **Online activation through a proxy**
If you have an Internet connection on the computer through a proxy server, you can activate online.
- **Activation using a USB key**
If you do not have an Internet connection on the computer where the software is installed but you have access to another computer with an Internet connection, you can activate the product by clicking **Using a USB key**.
- **Activate with a smartphone**
A barcode scanner application is necessary to read the barcode on your smartphone. You can download this from you application store / market. This activation mode uses an Internet connection on your smartphone.
- **Activate with our web site**
If you do not have access to Internet, you or someone else can activate the product by using our web site.

1. Activate online

If you have an Internet connection on the computer where the software is installed, online activation is automatically selected.

1. Enter the license **Serial number** and **password** provided with the product and click on **Next**.



Activation Wizard - License Information

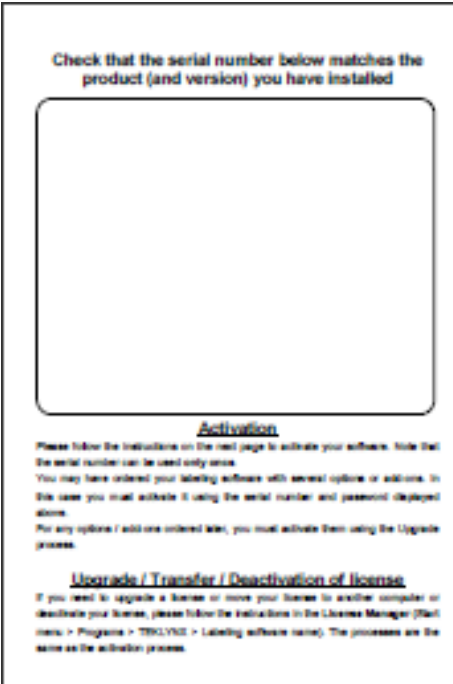
Please enter the license information you received with the product.

Serial Number

Password

← Back → Next ⏻ Exit

License information can be found on the following document, in the CD pack:



Check that the serial number below matches the product (and version) you have installed

Activation

Please follow the instructions on the next page to activate your software. Note that the serial number can be used only once.

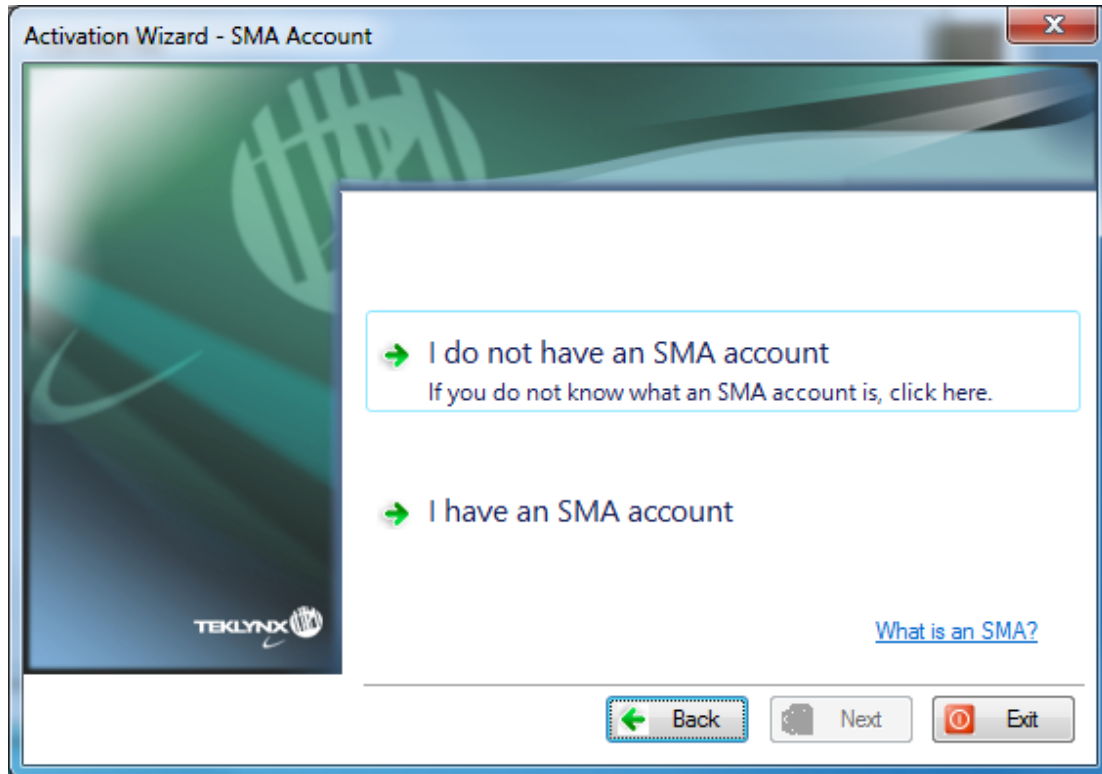
You may have ordered your labeling software with several options or add-ons. In the case you must activate it using the serial number and password displayed above.

For any options / add-on ordered later, you must activate them using the Upgrade process.

Upgrade / Transfer / Reactivation of license

If you need to upgrade a license or move your license to another computer or deactivate your license, please follow the instructions in the License Manager (Start menu > Programs > TEKLYNX > Labeling software name). The processes are the same as the activation process.

2. This step only appears if your SMA is not yet registered. If your SMA is registered, please go to step 3.



What is an SMA?

Visit www.teklynx.eu/sma for information on the TEKLYNX Software Maintenance Agreement (SMA).

What is an SMA account?

An SMA account is used to register and manage SMAs on TEKLYNX SMA Center (<http://smareg.teklynx.com/>)

- a. If you don't have an SMA account: Click on **I do not have an SMA account**.

Go to step 3 below.
- b. If you already have an SMA account: Click on **I have an SMA account**. Enter your SMA Center **User ID or email** and your SMA Center **Password** and click **Next**.

Activation Wizard - SMA Login

SMA account information

This is your [SMA Center](#) User ID and password. Do not enter the SMA number or password which were supplied with your product. If you do not know your SMA account information, please click Back and select 'I do not have an SMA account' in the previous step.

SMA User ID or E-mail address

Password

[I have forgotten my password](#)

← Back → Next ⏹ Exit

3. Input the end user's information in the **User Registration form**. This should be the name of the person who accepts the Terms and Conditions of the SMA.

Note: If you already have an SMA account, your SMA account data will be retrieved from SMA Center and will automatically populate the **User Registration** fields below.

Activation Wizard - User registration

Company

Contact

Address

City/Zip

Country/State

E-mail

Phone

Industry Sector

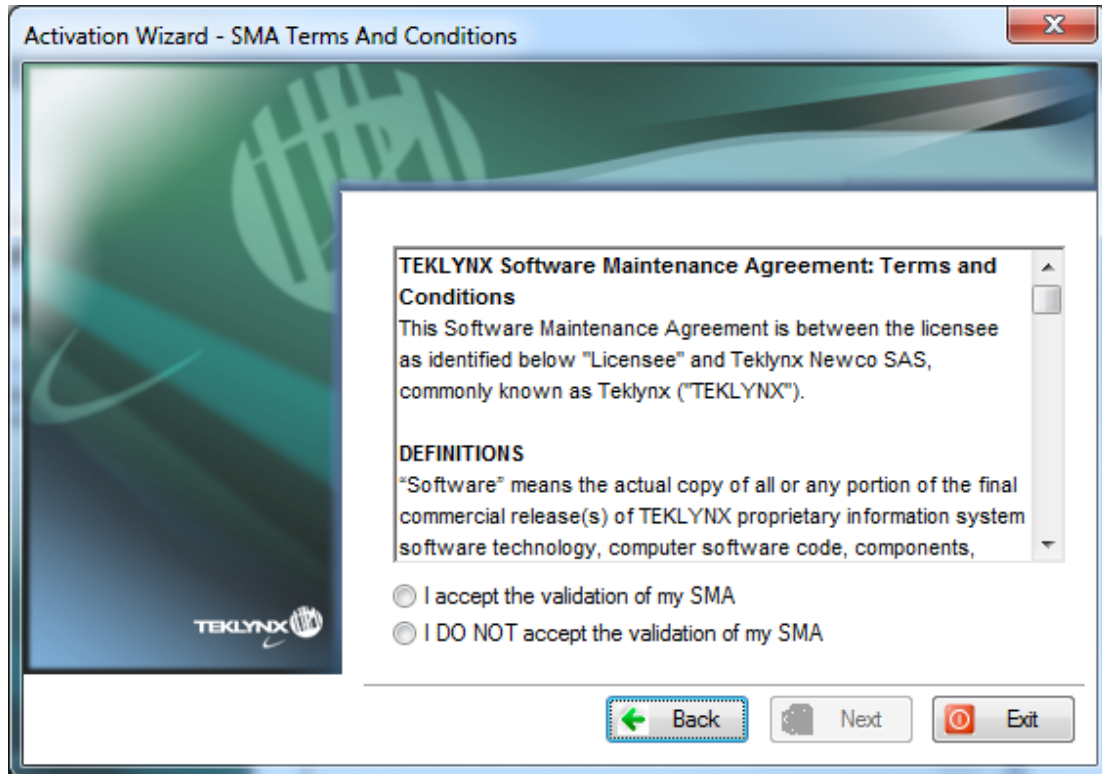
[I do not wish to receive information and special offers.](#)

← Back → Next ⏹ Exit

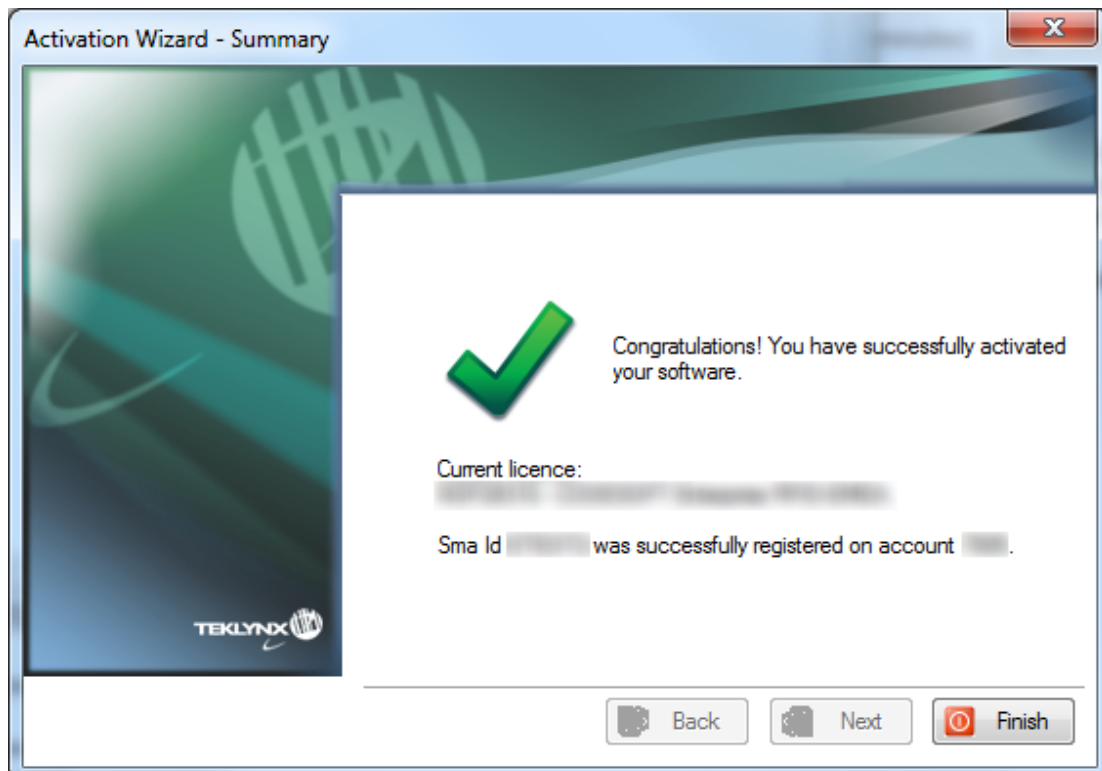
User registration data can be modified here if necessary. All fields are mandatory, except for **State**.

- This step only appears if your SMA is not yet registered. If your SMA is registered, please go to step 5.

Check **I accept the validation of my SMA** and click on **Next**.



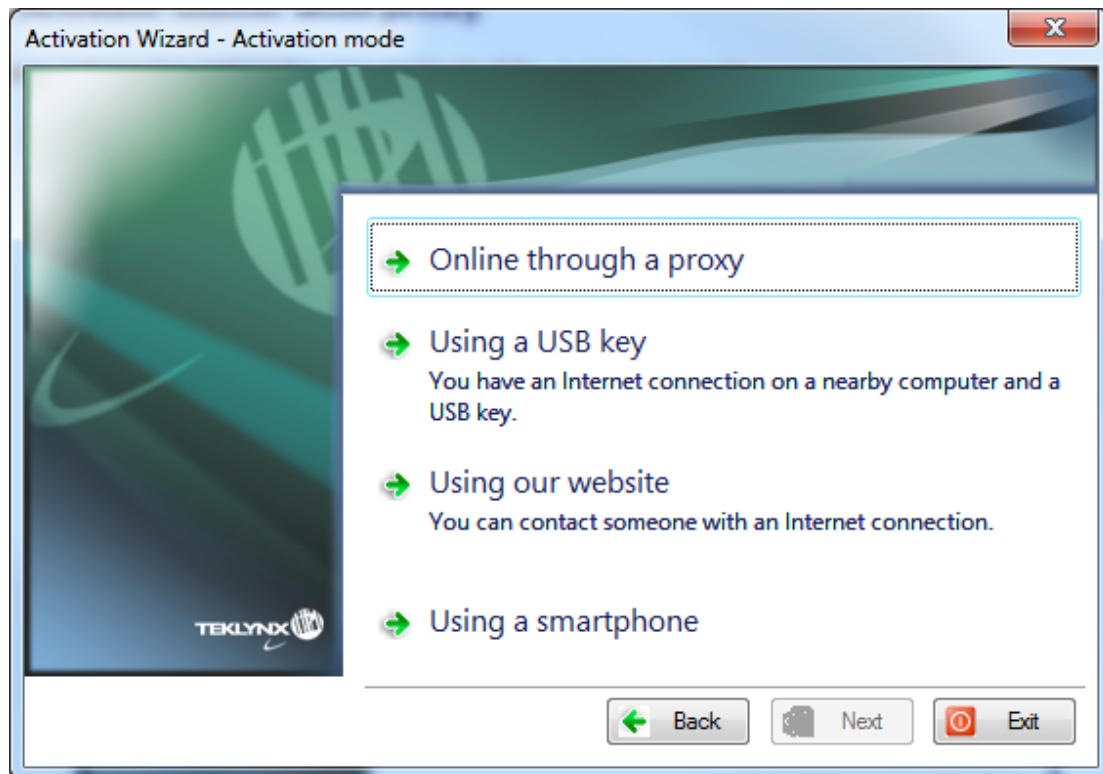
- Click on **Finish**.



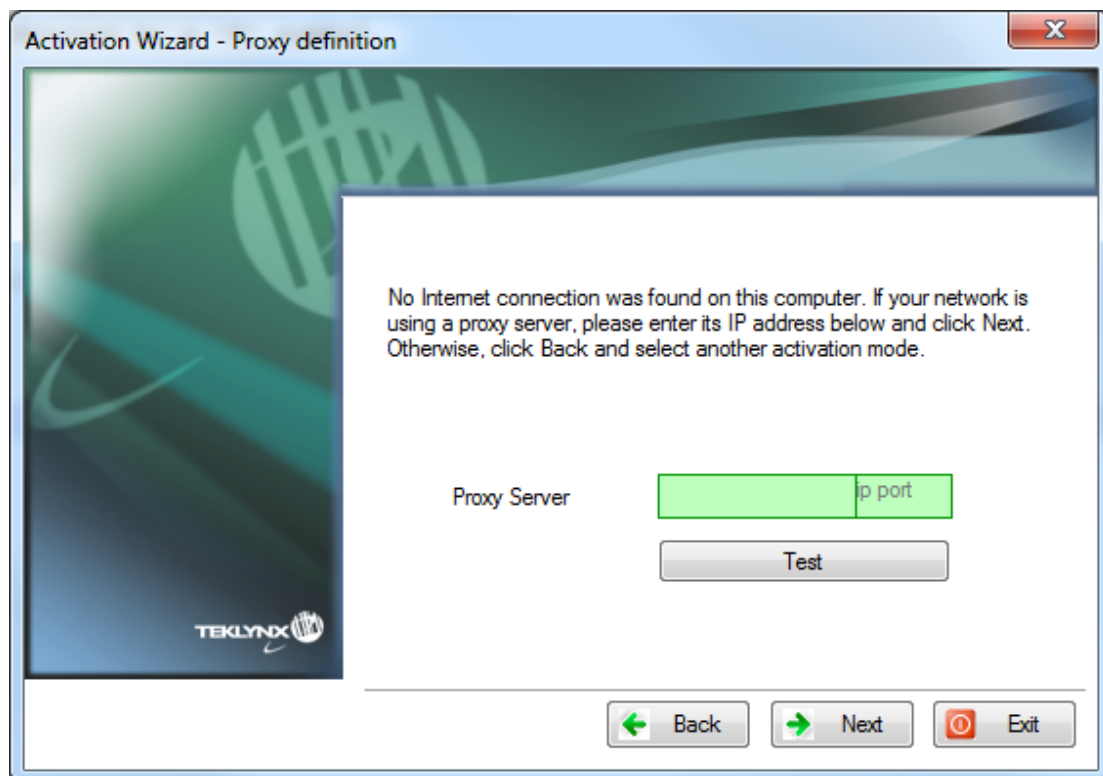
2. Activate online through a proxy

Some enterprise networks are protected by a proxy server.

1. Select **Online through a proxy**.



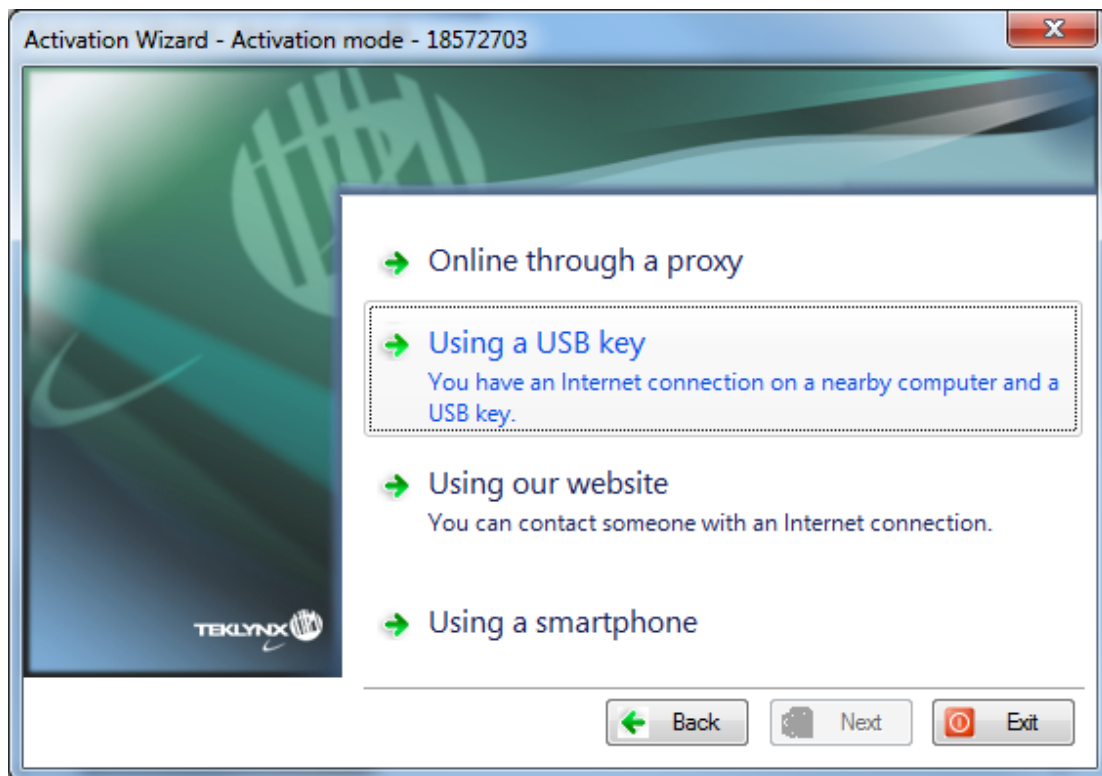
2. You can then define the IP address of your proxy server and click the **Test** button to test your connection.



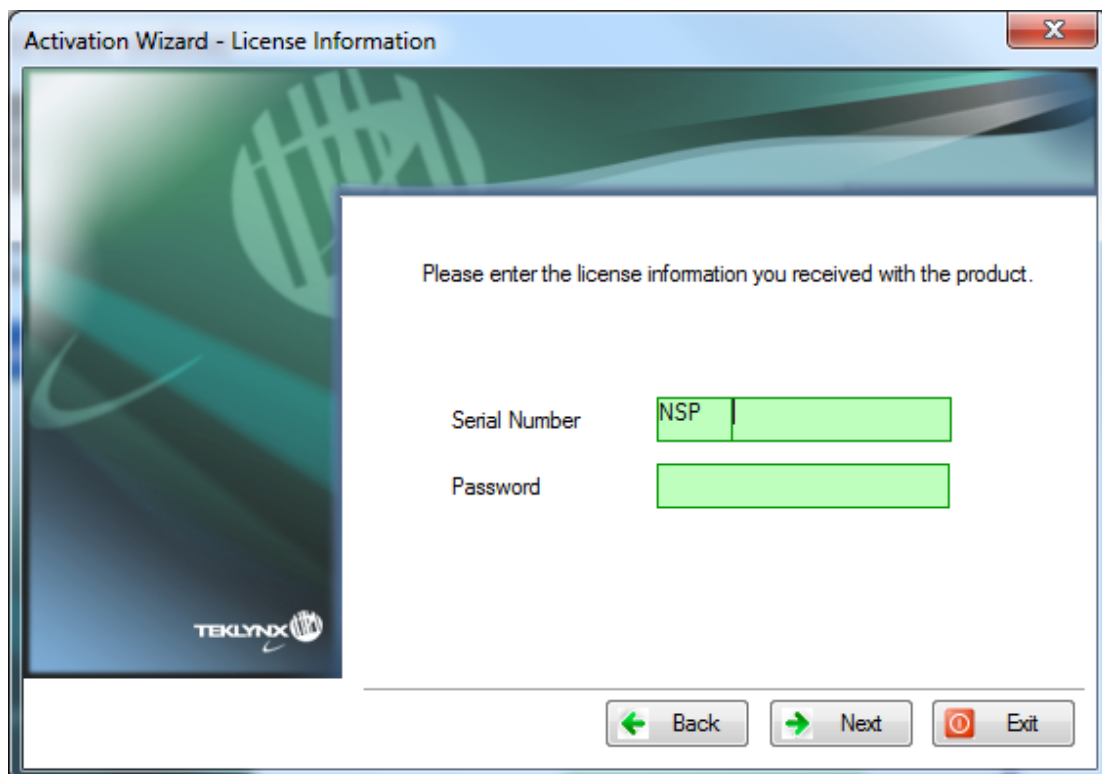
If you do not have an Internet connection on the computer where the software is installed but you have access to another computer with an Internet connection, you can activate the product by clicking **Using a USB key**.

3. Using a USB key

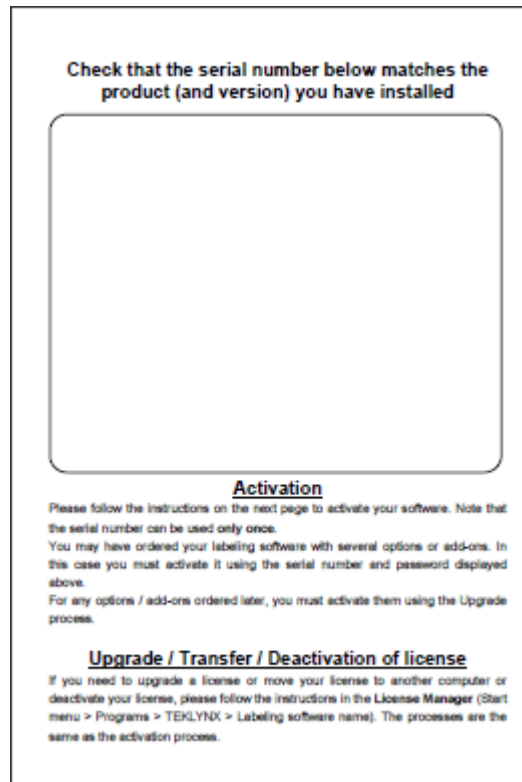
1. Select **Using a USB key**.



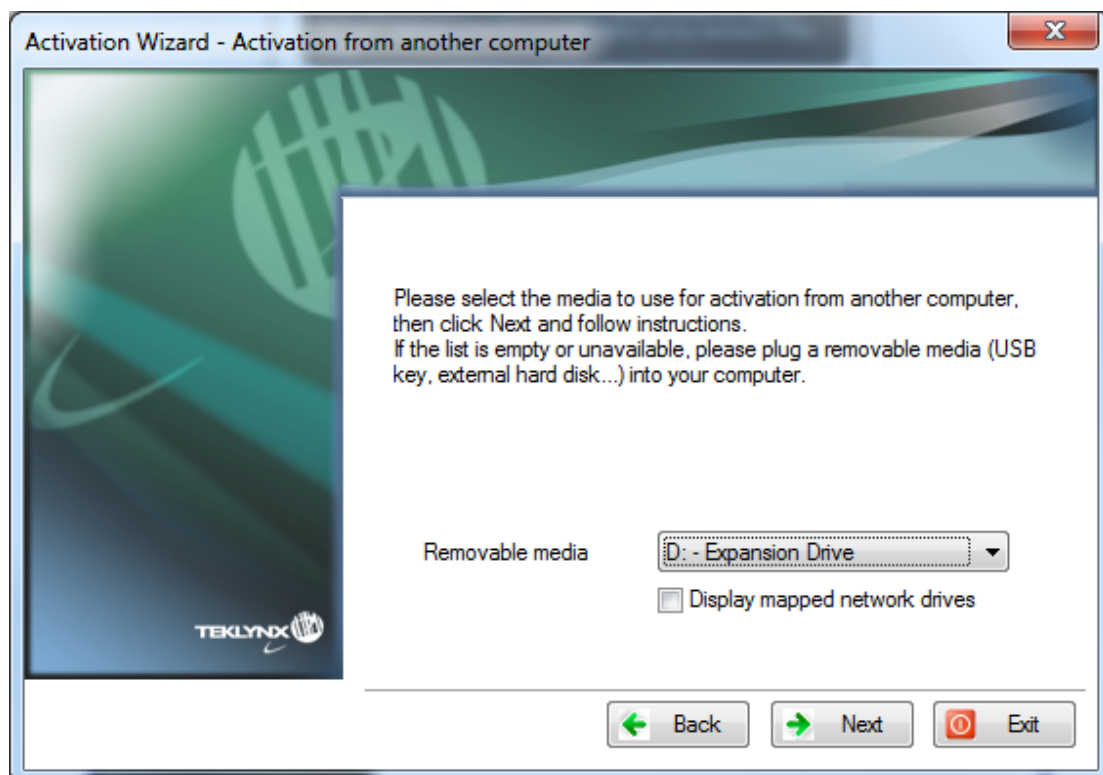
2. Enter the **Serial number** and the **Password** provided with the product and click **Next**.



License information can be found on the following document, in the CD pack:

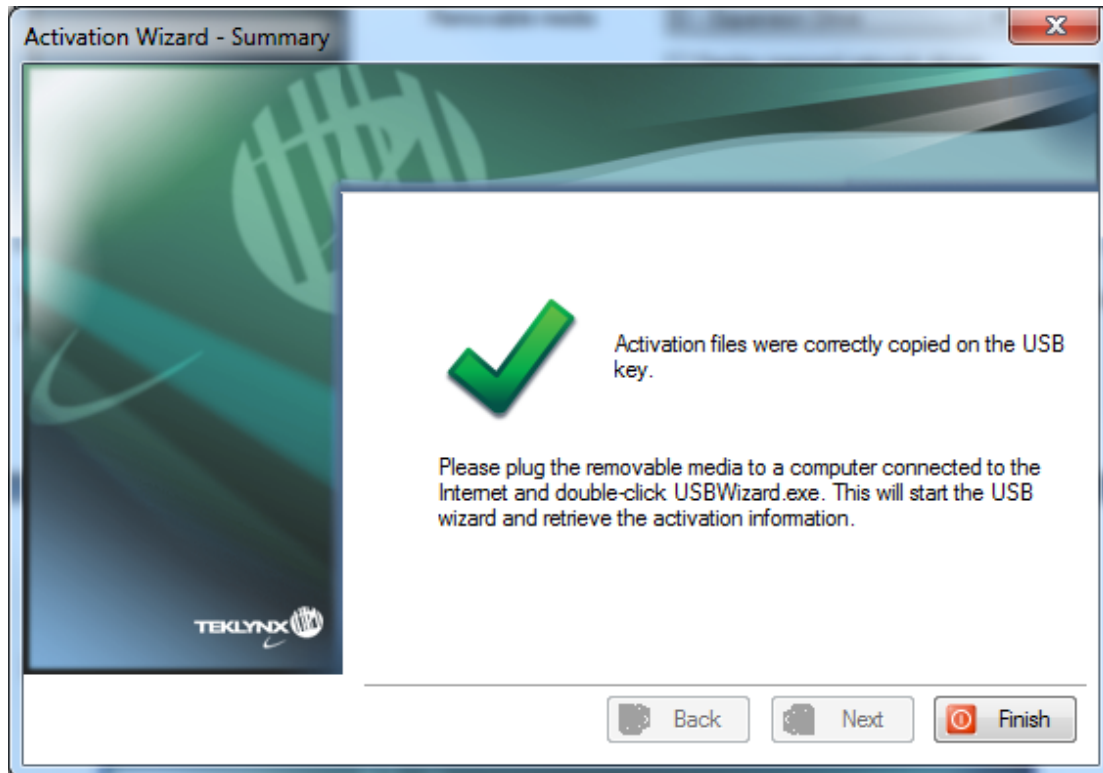


3. Select the media to be used for activation (USB key, external hard disk or network drives).

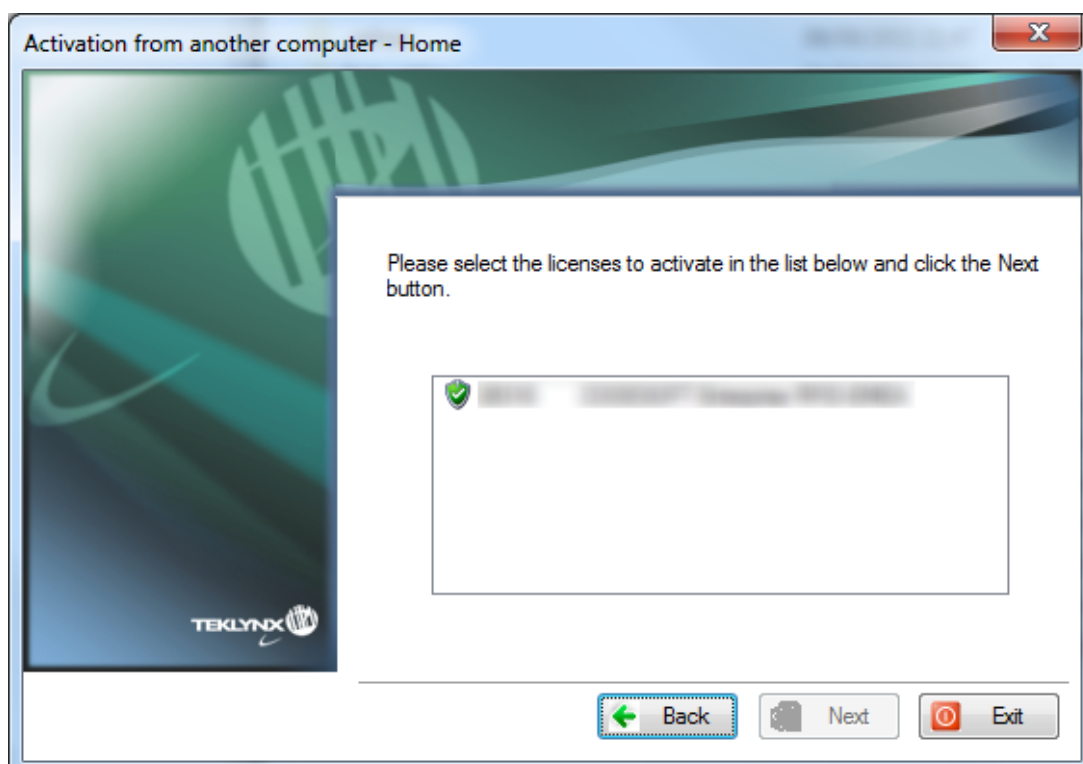


The list is empty if no removable media is detected. The list is refreshed as soon as a new removable media is plugged to the computer.

4. Click on **Next**. Activation files will be copied onto the selected media.

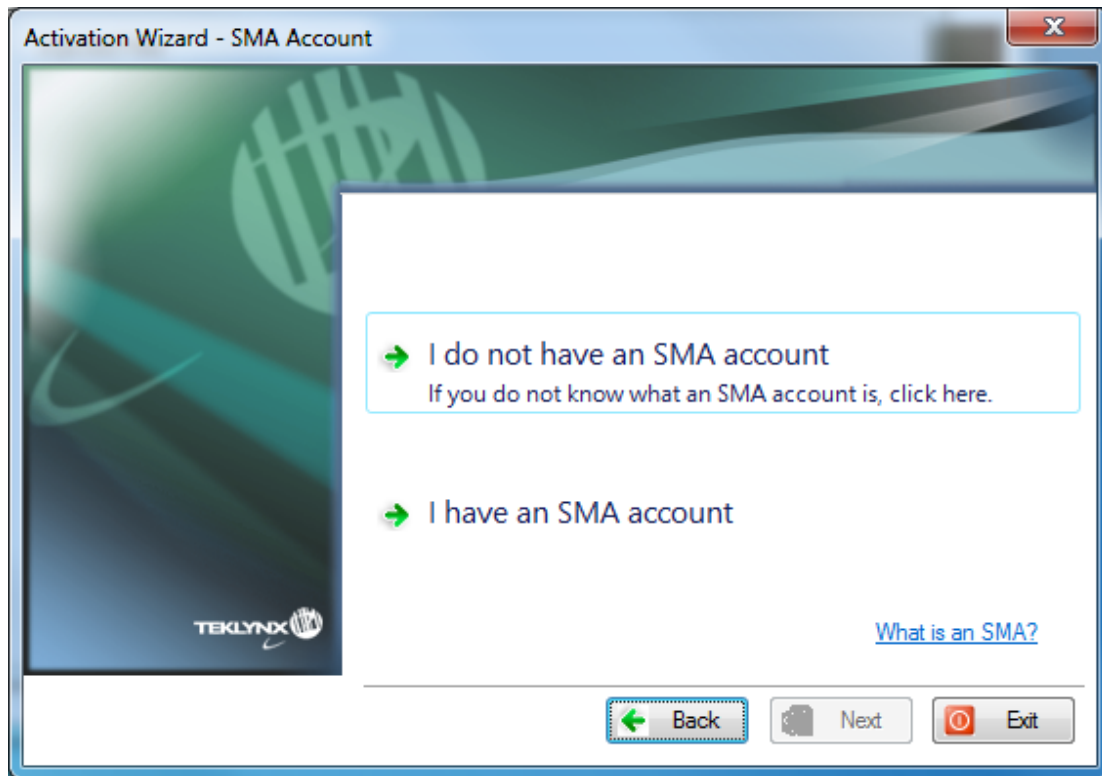


5. **USB devices only:** unplug the removable media and plug it into the computer connected to Internet.
6. On the computer connected to the Internet, double-click **USBWizard.exe** (which can be found on the root of the media). This will start the Activation wizard.
7. Select the license(s) to activate and click on **Next**.



8. **This step only appears if your SMA is not yet registered. If your SMA is registered, please go to step 10.**

The following screen will ask you if you have an SMA (Software Maintenance Agreement):



What is an SMA?

Visit www.teklynx.eu/sma for information on the TEKLYNX Software Maintenance Agreement (SMA).

What is an SMA account?

An SMA account is used to register and manage SMAs on TEKLYNX SMA Center (<http://smareg.teklynx.com/>)

- a. If you don't have an SMA account: Click on **I do not have an SMA account**.
Go to point 10 below.

- b. If you already have an SMA account: Click on **I have an SMA account**.

9. Enter your SMA Center **User ID or email address** and your SMA Center **Password** and click **Next**.

Activation Wizard - SMA Login

SMA account information

This is your [SMA Center](#) User ID and password. Do not enter the SMA number or password which were supplied with your product. If you do not know your SMA account information, please click Back and select 'I do not have an SMA account' in the previous step.

SMA User ID or E-mail address

Password

[I have forgotten my password](#)

← Back → Next ⏹ Exit

10. Input the end user's information in the **User Registration form**. This should be the name of the person who accepts the Terms and Conditions of the SMA.

Note: If you already have an SMA account, your SMA account data will be retrieved from SMA Center and will automatically populate the **User Registration** fields below.

Activation Wizard - User registration

Company

Contact

Address

City/Zip

Country/State

E-mail

Phone

Industry Sector

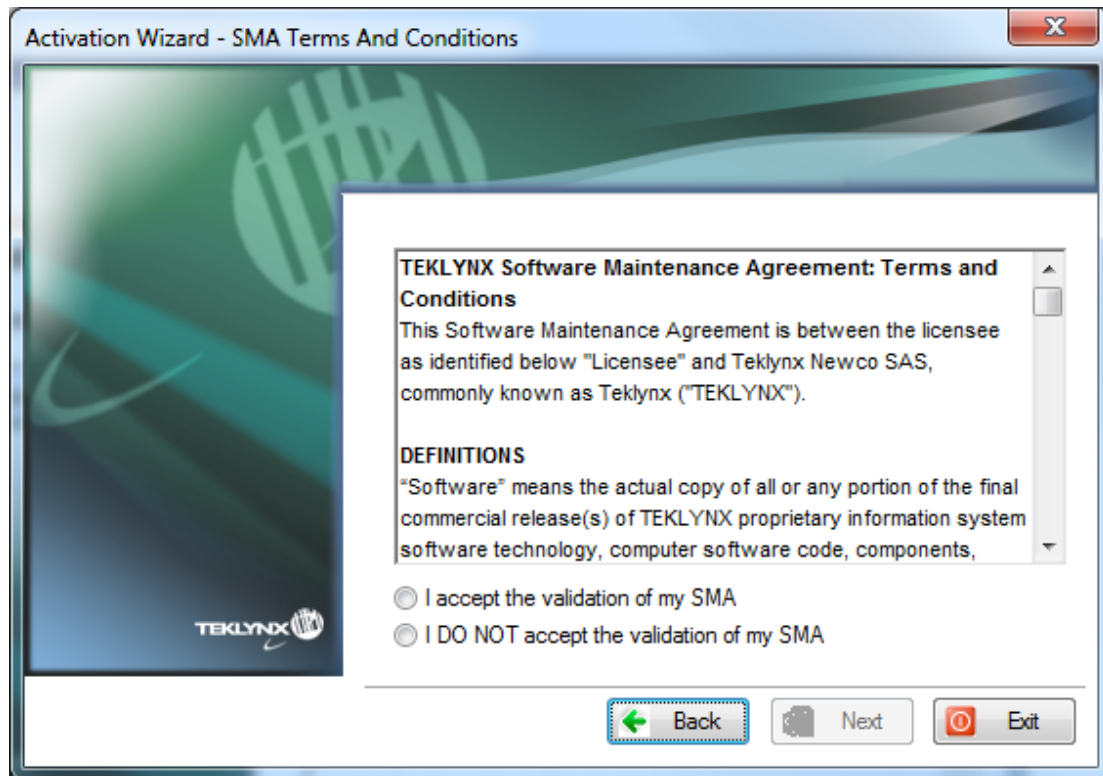
[I do not wish to receive information and special offers.](#)

← Back → Next ⏹ Exit

All fields are mandatory, except for **State**.

11. **This step only appears if your SMA is not yet registered. If your SMA is registered, please go to step 12.**

Check **I accept the validation of my SMA** and click on **Next**.

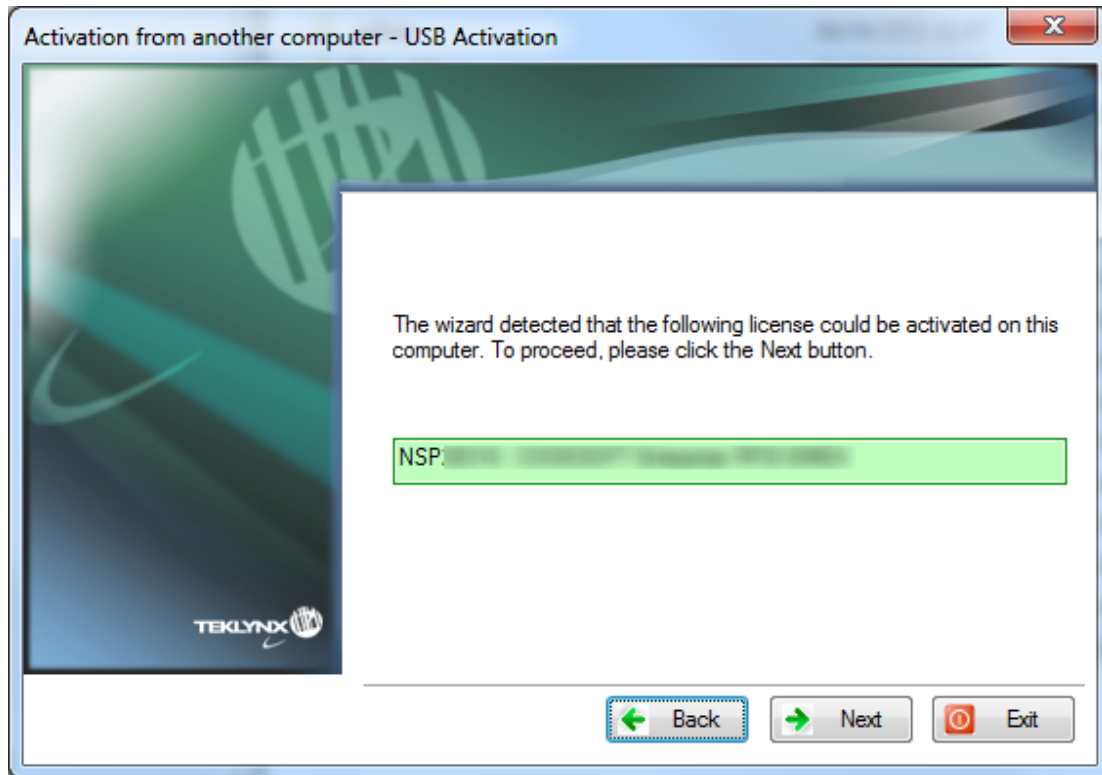


A message will inform you that the activation information for the selected license(s) has been successfully retrieved.

12. **USB devices only:** unplug the removable media from this computer and plug it back into the computer where the software is installed.

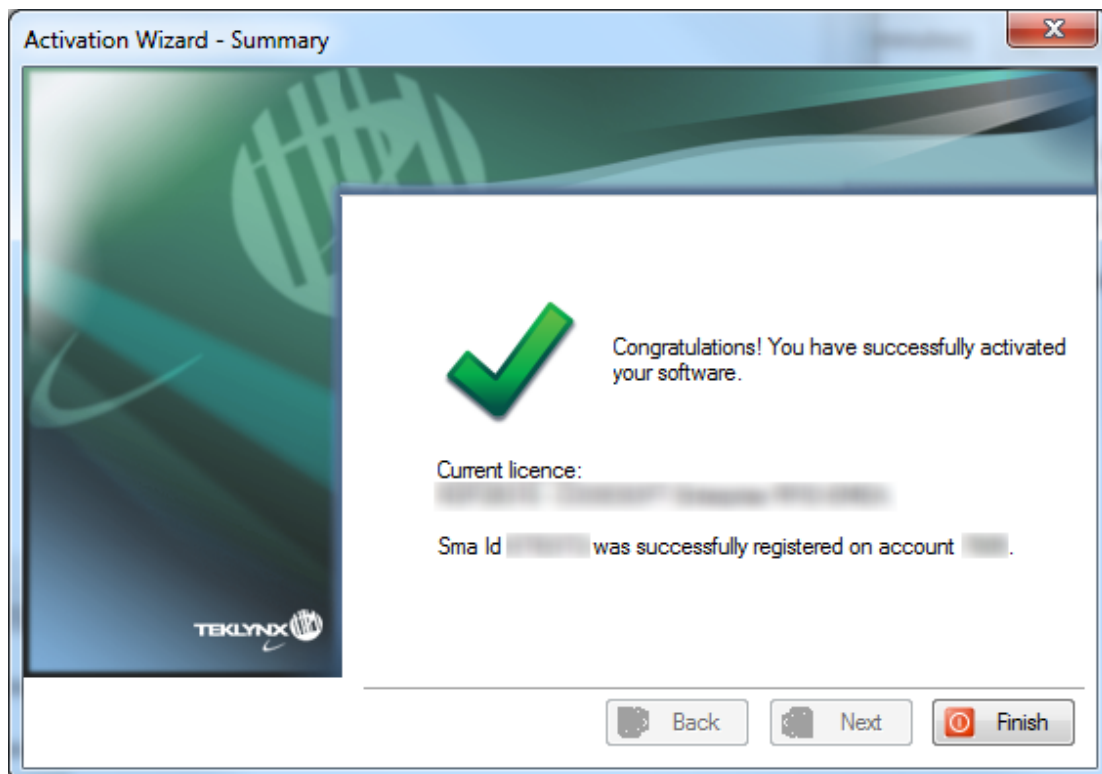
13. On the computer which is not connected to Internet, double-click **USBWizard.exe** again (the file can be found on the root of the media).

The wizard will display the license that can be activated on the computer where the software is installed.



14. Click on **Next**.

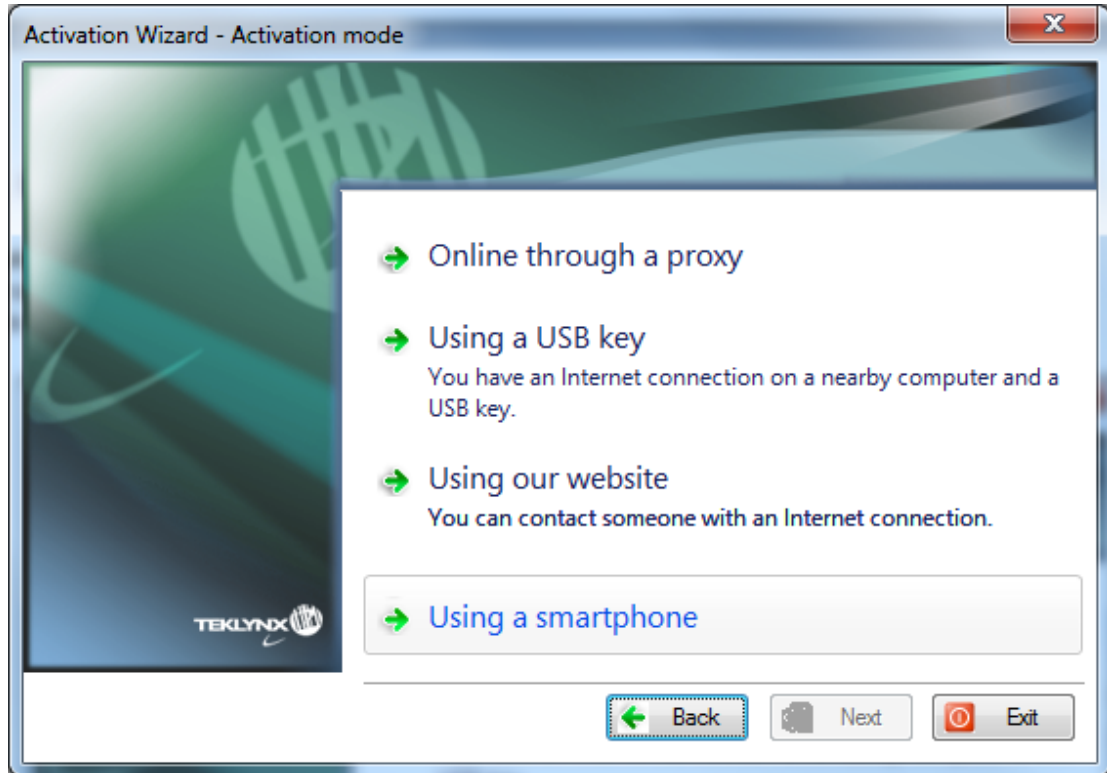
15. Click on **Finish**.



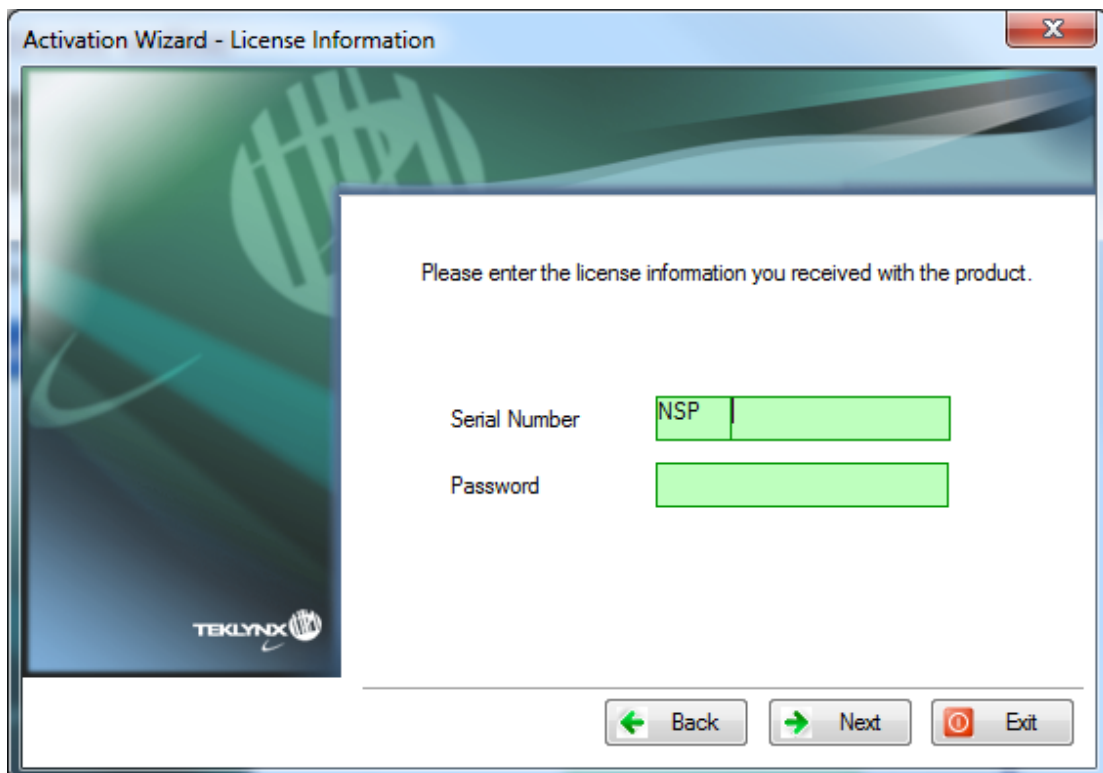
4. Using a smartphone

Note: A barcode scanner application is necessary to read the barcode on your smartphone. You can download this from you application store / market. This activation mode uses an Internet connection on your smartphone.

1. Select **Using a smartphone**.



2. Enter the license **Serial number** and **password** provided with the product and click on **Next**.



3. Input the end user's information in the **User Registration form**.

Please ensure that the **User registration** data is correct, as any errors could cause failure of the activation process.

Activation Wizard - User registration

Company: Company Name

Contact: First Name, Last Name

Address: Address

City/Zip: City, Zip

Country/State: Country (dropdown), State (dropdown)

E-mail: email@domain.com

Phone: +XX XXX XXX XXX

Industry Sector: T

I do not wish to receive information and special offers.

Back Next Exit

All fields are mandatory, except for **State**.

4. Click **Next**. The following screen is displayed:

Activation Wizard - Offline activation

Please read the barcode below to get activation information from our website. Move the cursor over the barcode to zoom in.

User Code

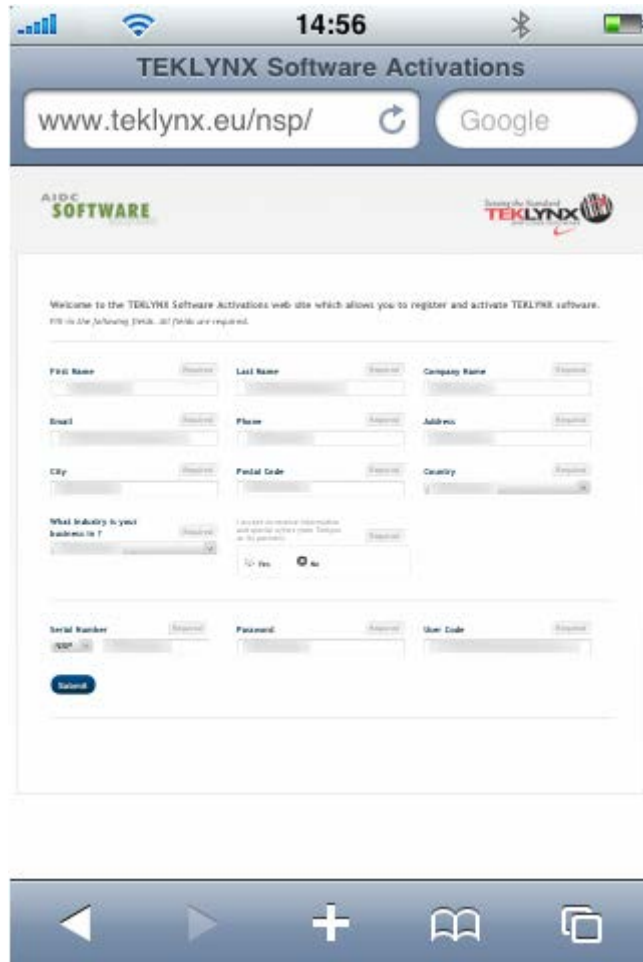
Validation Code

Installation Code

5 tries remaining

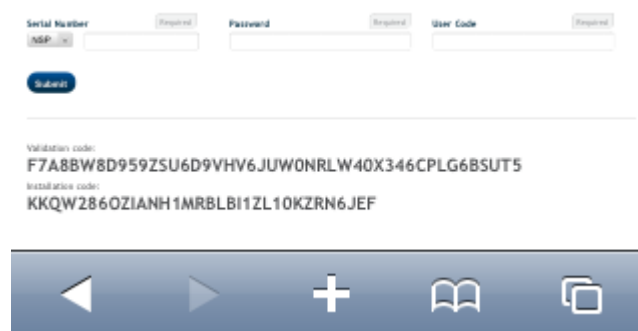
Back Next Exit

5. Move the cursor over the barcode to zoom in.
6. Open your barcode scanner application on your smartphone.
7. Scan the barcode with your smartphone.
8. Click on **Continue** or open the browser on the phone.
9. The **Software Activation** web site is displayed. It allows you to register and activate your software. All fields must be completed.



10. Click on **Submit**.

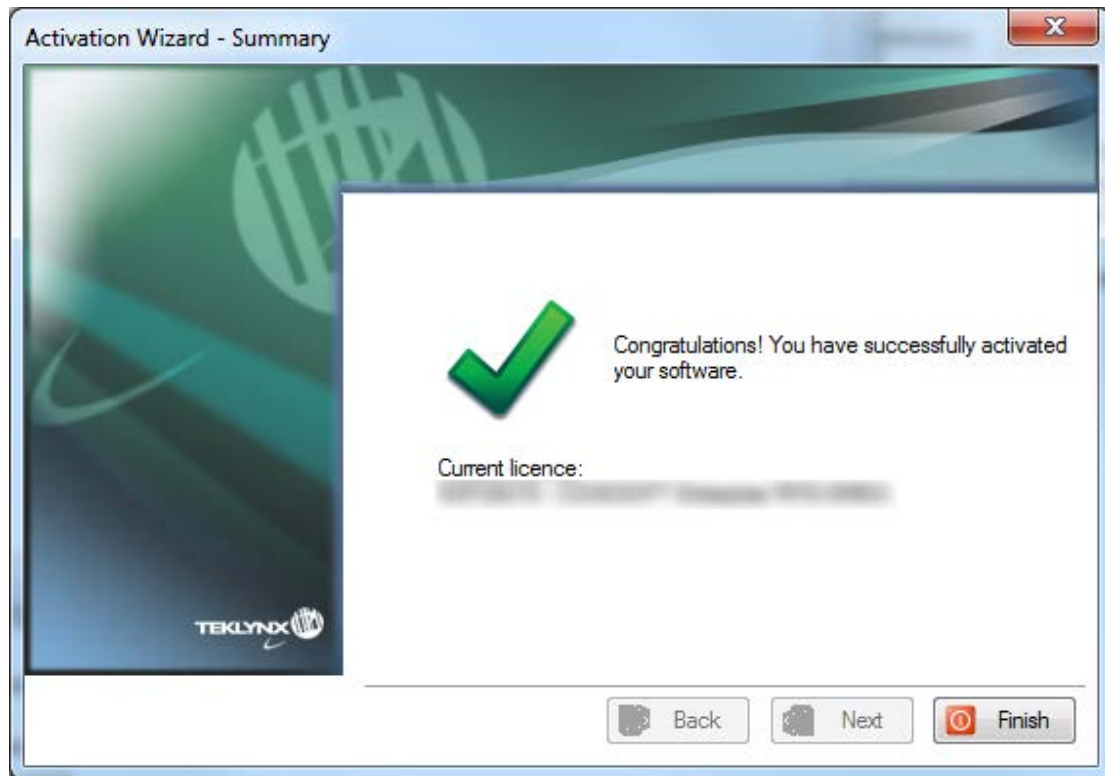
The **Validation code** and the **Installation code** are displayed at the bottom of the Software Activation web site page. Please scroll down if necessary.



11. Enter the **Validation code** and the **Installation code** in the wizard (using upper case characters).

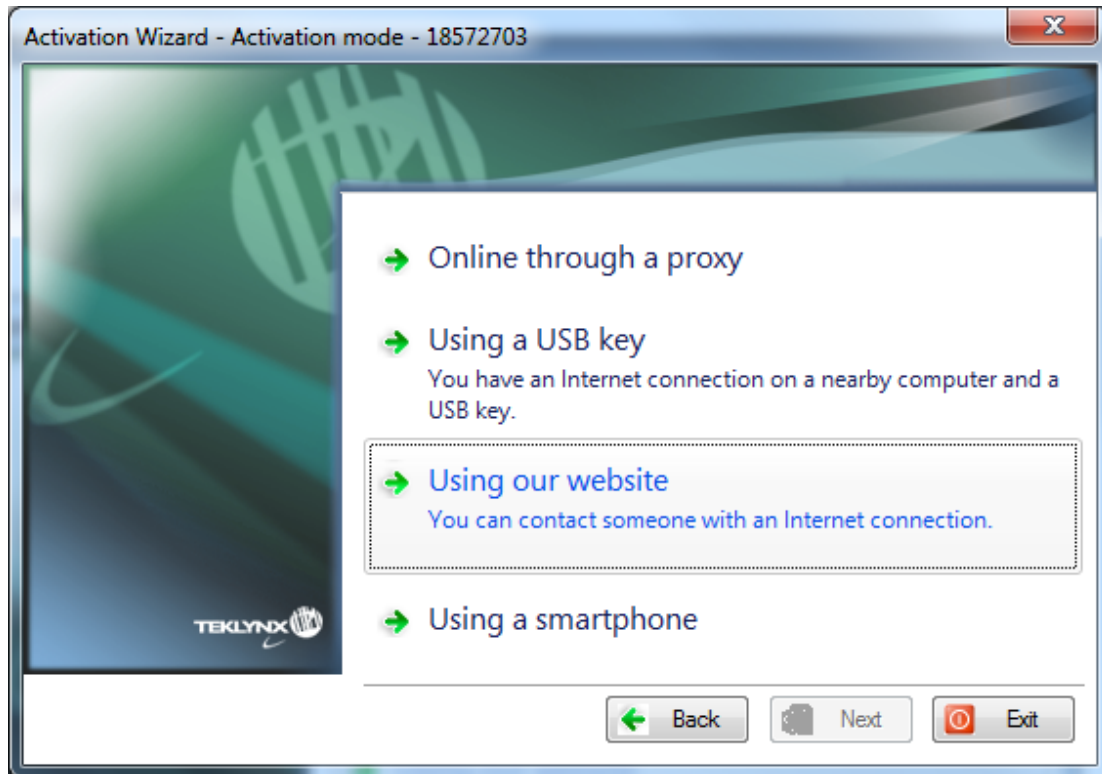
12. Click on **Next**.

13. Click on **Finish**.

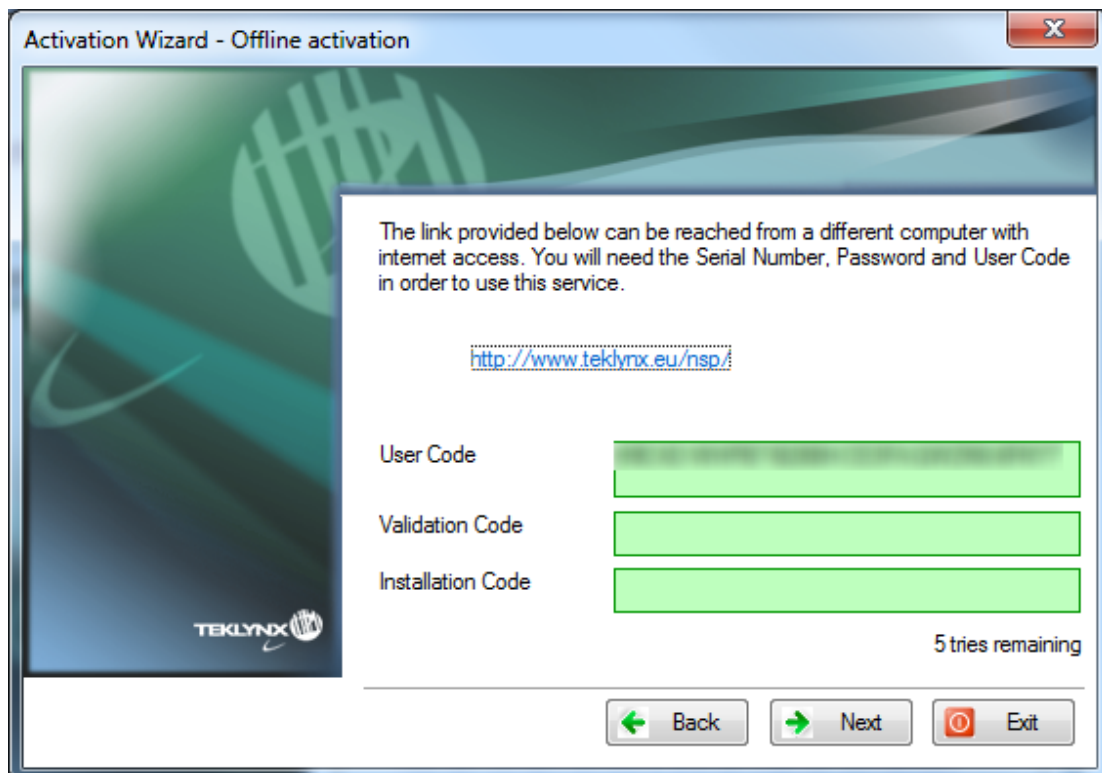


5. Activate using our website

1. Select **Using our website**.



2. The link provided in this screen can be reached from a different computer with internet access. You or someone else with an Internet connection can connect to our website to complete the activation. **Serial Number**, **Password** and **User Code** will be necessary in order to use this service.



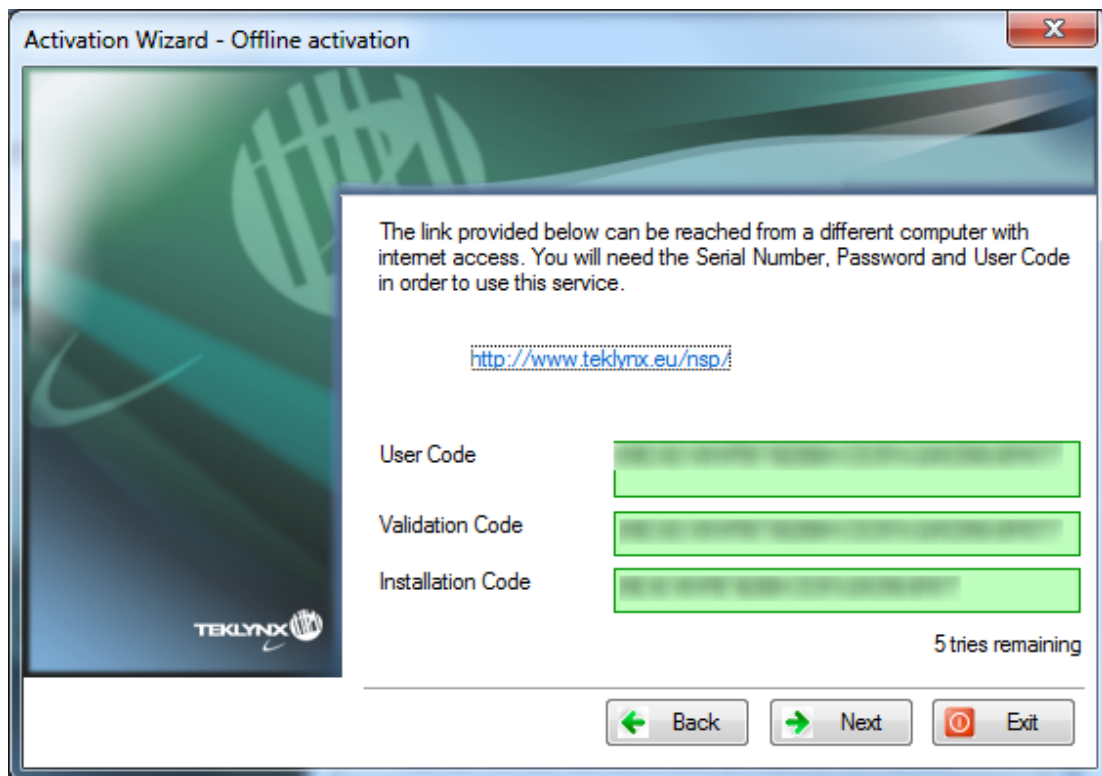
- When you click on the link, or when someone else with an Internet connection goes to <http://www.teklynx.eu/nsp/> the following page is displayed:

The screenshot shows the registration page for TEKLYNX software. At the top left is the logo for AIDC SOFTWARE SOLUTIONS. At the top right is the logo for TEKLYNX BAR CODE SOFTWARE with the tagline 'Setting the Standard'. Below the logos is a welcome message: 'Welcome to the TEKLYNX Software Activations web site which allows you to register and activate TEKLYNX software. Fill-in the following fields. All fields are required.' The form contains several input fields, each with a 'Required' label: First Name, Last Name, Company Name, Email, Phone, Address, City, Postal Code, Country (a dropdown menu with 'Select Country' selected), 'What industry is your business in?' (a dropdown menu with '- Choose one -' selected), and 'I accept to receive information and special offers from Teklynx or its partners' (radio buttons for 'Yes' and 'No', with 'No' selected). At the bottom, there are three more input fields: Serial Number (with a dropdown menu showing 'NSP'), Password, and User Code. A blue 'Submit' button is located at the bottom left of the form area.

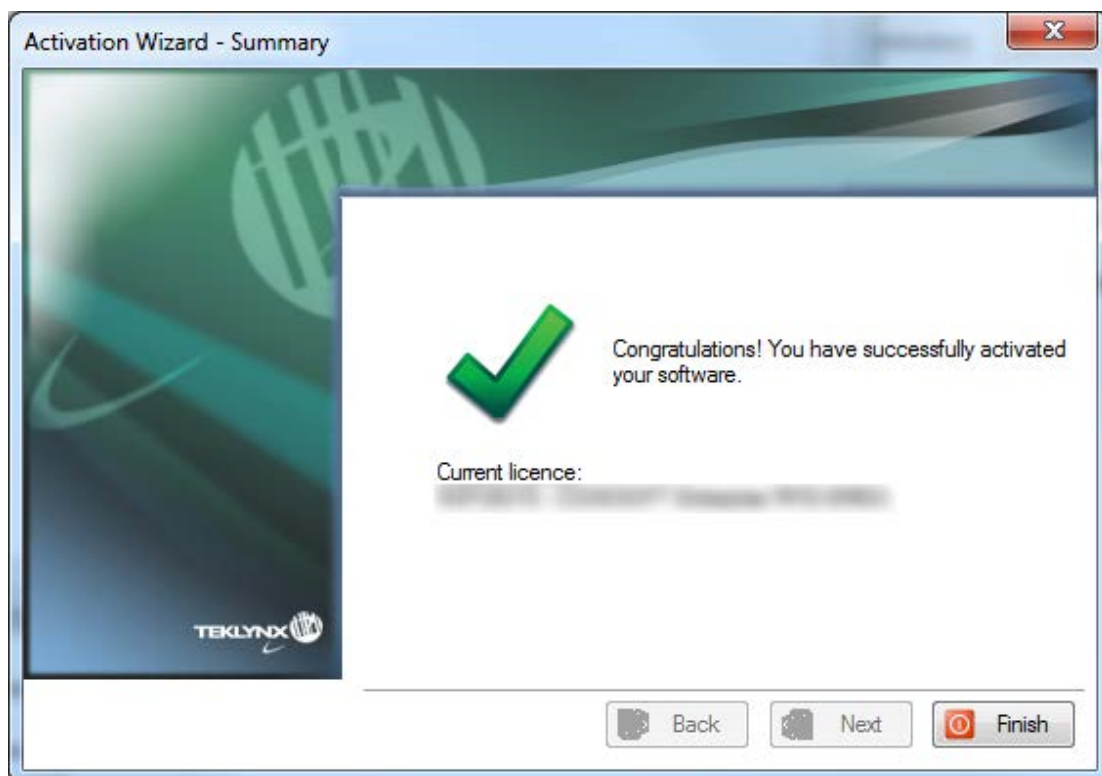
- Input the **license user's information** and the product **Serial Number**, **Password** and **User Code**.
- Click on **Submit**.

The **Validation code** and the **Installation code** are displayed at the bottom of the Software Activation web site page. Please scroll down if necessary.

6. Enter the **Validation code** and **Installation code** (provided by our web site) in the wizard, using upper case characters, and click on **Next**.



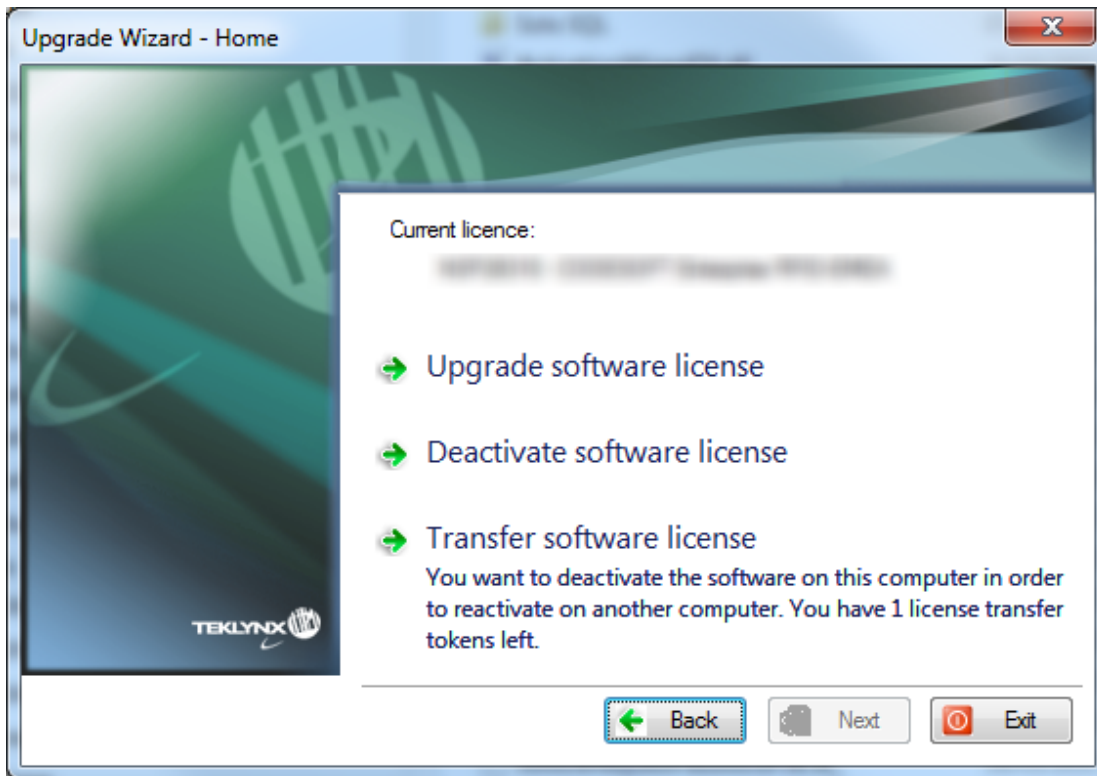
7. Click on **Finish**.



B. License Manager

Launch the **License Manager** from the **Start** menu > **Programs** > **TEKLYNX** > Labeling software name > **License Manager**.

With the **License Manager**, you can **upgrade** a license, **deactivate** a license or **transfer** the license to another computer.



1. Upgrade a license

Launch the **License Manager** from the **Start** menu > **Programs** > **TEKLYNX** > Labeling software name > **License Manager** and click **Upgrade software license**.

The Upgrade process is similar to the Activation process, so all steps will not be detailed again.

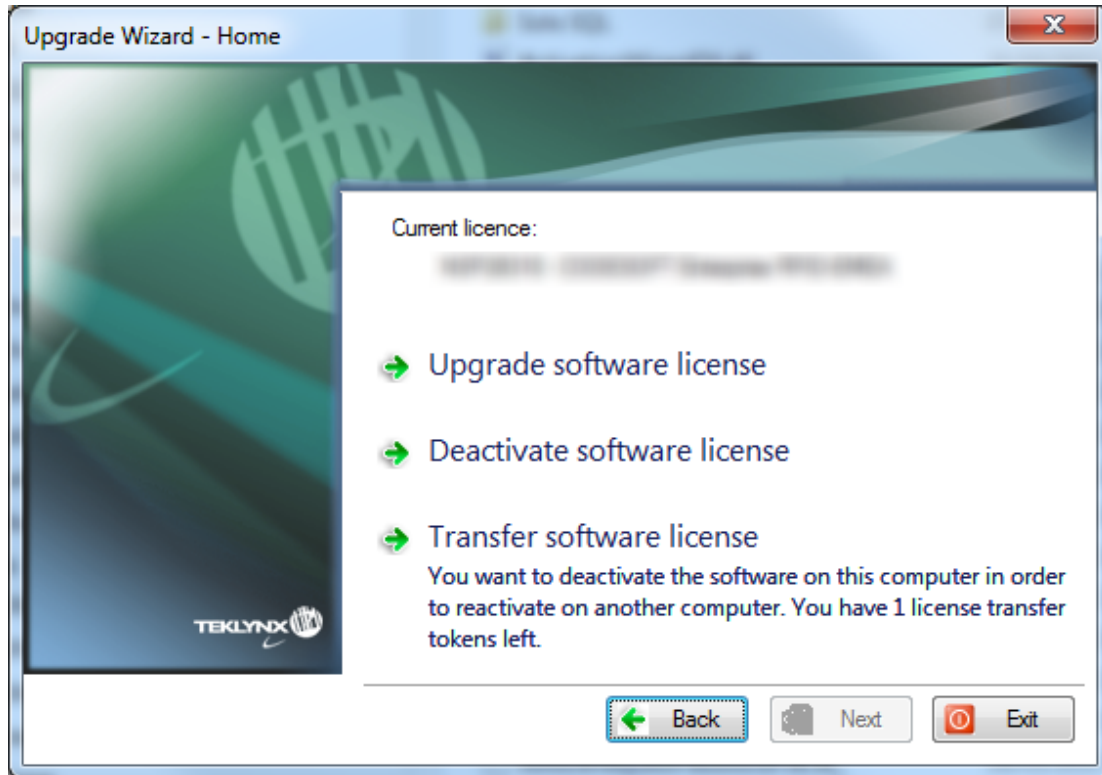
Please refer to the **Activation Wizard** section of this document.

2. Transfer a license

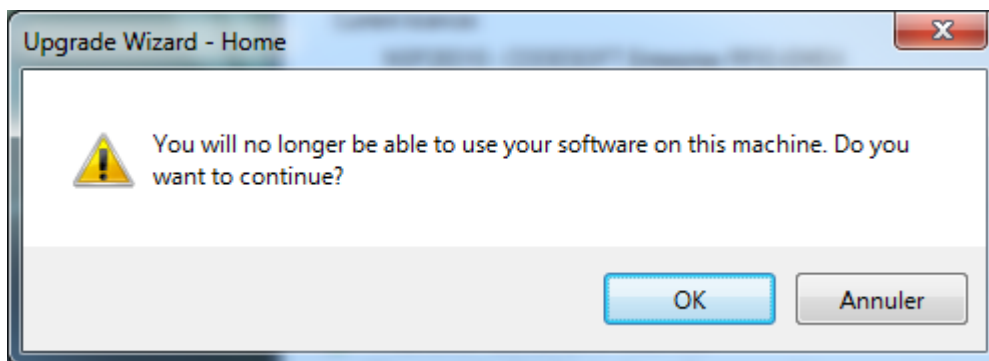
Launch the **License Manager** from the **Start** menu > **Programs** > **TEKLYNX** > Labeling software name > **License Manager**.

The Transfer process is similar to the Activation process, so all steps will not be detailed again.

Please refer to the **Activation Wizard** section of this document.



When you select **Transfer software license**, this message is prompted:



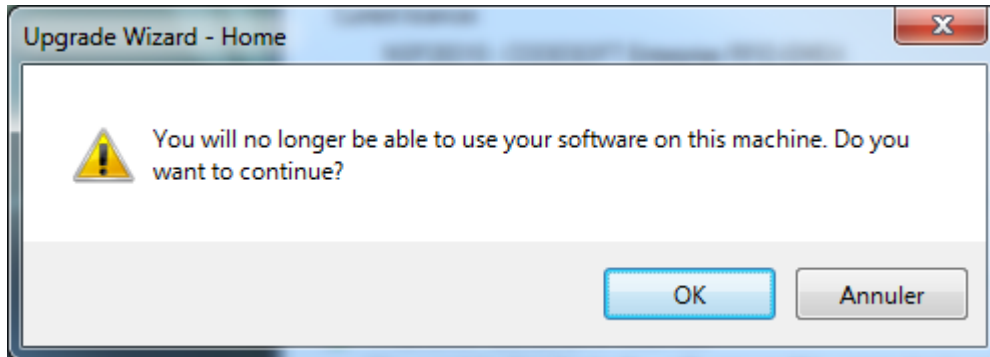
If you click **OK**, the license is deactivated. You can now activate the license on another computer.

To do so, launch the labeling software on the other computer. The **Activation Wizard** will be displayed and will guide you through the software key protection process.

3. Deactivate a license

Launch the **License Manager** from the **Start** menu > **Programs** > **TEKLYNX** > Labeling software name > **License Manager** and click **Deactivate software license**.

When you click **Deactivate software license**, this message is prompted:



When you click **OK**, the license is deactivated.

The Deactivation process is exactly the same as the Activation process, so all modes will not be detailed again.

Please refer to the **Activation Wizard** section of this document.